# Soheil Ashrafi

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Network Administrator with 10+ years of experience enhancing IT operations across the enterprise. Advanced expertise in LAN/WAN administration, technical support, and integrated software applications. Strong knowledge and comfort within Windows and Linux servers, DNS servers, application servers, Windows Active Directory, DHCP, MikroTik Routers, Ubiquiti Devices, ESXi Virtualization, HPE San Storage, and Cisco network infrastructure and peripheral processes.

## Professional Experience

### Iran Zamin Bank

Information Technology Operations Manager

Jan 2020—Present

- Administer 60+ servers in a Windows 2016/2019, Linux server environment with 100% uptime while implementing routing changes, including BGP, OSPF, RIP, PIM, and EIGRP
- Troubleshoot IP connectivity and network performance, minimizing vulnerabilities by 30% and improving network performance by 25%
- Administered all network operations as a sole administrator for a +100 people workforce, including both local & remote
- Implemented multicast changes, including VPN changes on the Cisco ASA platform and network changes on corporate and data center infrastructure
- Ensure system security and reliability by maintaining device configurations/backups and network monitoring tools, reducing client support tickets by 47%
- Realized a cost saving of 40% by negotiating with vendors and contractors to deliver equipment and services

### Hafez Broker

Network Infrastructure Consultant

- Design, implant & administer Hafez Broker OMS data center for processing 2000+ simultaneous online users.
- Administered all network operations as a sole administrator for a +50 people workforce, including both local & remote
- Install & Configure Microsoft Active Directory, Microsoft Exchange as Email Server •      Install & Configure Manage Engine Service Desk as Ticketing Software
- Connect OMS to Hafez HQ directly via MikroTik Wireless Antenna.

### Savola Group

Network Operation & Help Desk Specialist

Oct 2017 - Aug 2020

- Administer Cisco network environment.
- Provides technical support to +500 users by researching and answering questions, troubleshooting problems, and maintaining workstation and LAN performance.
- Improves client references by writing and maintaining documentation.

- Training computer users.

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**BiT Network**

Founder & Network Administrator

2009 - 2015

- Provide Wireless internet service in Parand for +500 online users

## Education

**Azad University**

Computer Science – Bachelor's Degree

2016-2018

## Top Skills

- Cisco Switches & Routers
- Mikrotik Routers
- Routing ( BGP, OSPF )
- Microsoft Services (Active Directory, DNS, DHCP, WSUS &, etc. )
- Microsoft Exchange Server
- VMware ESXi
- VSphere
- Fortinet Administration
- Manage Engine Service Desk
- Wireless Networks
- UniFi Devices
- Alcatel Lucent Switches